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ELECTRIC VEHICLES USER MANUAL

Read this manual completely and carefully before using the vehicle.

PREFACE

This product has been designed for an environmental friendly see the advantages and transportation. In this guide you will Its general features are as characteristic features of the product given below.

- Highly efficient and brushless direct current motor
- Digital drive brain with indicator which protects against high and low voltage
- Gas shut-off braking providing a safe drive
- High capacity batteries enabling longer distance and high performance
- Front and back suspensions enabling a pleasant and comfortable journey
- Motorcycle hardware complying with European standards

ATTENTION

- Laws have limited usage of your vehicle as per age and driving license. Users holding M type of driving license can safely use their electrical vehicle. Please pay attention that the people who will use it hold driving license. (In some of the European countries it is used with private certificates).
- Do not replace, dismount or modify any part without notifying the service department. Any changes you make without informing the service department will disrupt originality of your product and will cause for it to go out of the scope of guarantee terms. Please make all the changes at the authorized services.
- Modification is not something legal. Main structure and performance of modified vehicles are effected from such situations. This causes to shorten lifespan of your vehicle. Besides modified vehicles will not be considered within guarantee scope. Always use spare parts that are approved by distributor.
- The vehicle shown in this user manual may not be the same as your vehicle.
- This guide is an integral part of your product. It is given with your purchased product.



WARNING

- These headings have been written to protect you from important personal injuries or probable death incidents.



ATTENTION

- These headings have been written to protect you from important personal injuries and mechanical damages.

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1. SAFE DRIVING

1.1 General Rules

1.1.1 Always use a helmet while you use your electrical motorcycle. Besides pay attention that your helmet is used in accordance with usage and maintenance instructions and that it completely fits your head.

1.1.2 While you use it, comply with all traffic rules such as stopping at red light, giving signals while turning, and allowing for pedestrians to walk by just like all other road vehicles are complying.

1.1.3 While you are using the vehicle, use it along a straight line. Adopt a defensive usage style considering that it can be difficult for other road vehicles to see you.

1.1.4 Concentrate on the road in front of you. Keep away from the hollows, accumulated water and oil, culverts, pebbles, and all other obstacles on the road.

1.1.5 Use it by considering that vehicle doors can open suddenly and that some parts can fall down from vehicles. Be very careful at the intersection points and as you overtake a vehicle.

1.1.6 Do not enter the traffic before you get used to the usage of features such as signals, brakes and horn.

1.1.7 Do not take packages or passengers on your vehicle if they can make it difficult for you to use the vehicle and see the road. Besides keep away from earphones which can avoid your hearing as you use the vehicle.

1.1.8 Keep your safe brake distance with vehicles, pedestrians and all other objects. Safe brake distance varies as per weather conditions.

1.1.9 Use your vehicle slowly when weather conditions are bad.

1.1.10 Please do not exceed maximum carrying capacity. If you exceed it, the specified distance will be shortened. Furthermore, exceeding maximum carriage capacity can cause for permanent damages to occur on the vehicle.

1.2 Rainy Weathers

1.2.1 Pay more attention on wet grounds.

1.2.2 Brake earlier on wet grounds. Consider that your distance for stopping can be extended.

1.2.3 Lower your speed, avoid sudden brakes, and pay more attention at the bends.

1.2.4 Wear cloths that will enable you to be seen more easily.

1.2.5 Wear reflectors and use security lights.

1.2.6 Holes, culverts, painted areas, level crossings that are used on ground become more dangerous in rainy weathers so pay attention for this.

1.3 Night Driving

1.3.1 Make sure that your headlamp is open.

1.3.2 Wear light colored clothing having reflectors.

1.3.3 Use only when required in the night times. If possible use the roads which you know and that are illuminated.

2. GENERAL VIEW

VSM



1- Front headlight

2- Brake bar

3- Dashboard

4- Throttle

5- Ignition

6- Locked battery box

7- Saddle

8- Basket

9- Front wheel

10- Pedal system

11- Rear wheel

12- Main stand

13- Motor

14- Rear carrier

2. GENERAL VIEW

VSC



1- Front headlight

2- Throttle

3- Brake bar

4- Dashboard

5 - Ignition

6 - Saddle

7- Passenger seat

8- Passenger seat support

9- Basket

10- Front wheel

11- Windshield pocket

12- Pedal system

13- Motor

14- Main stand

15- Rear light

2. GENERAL VIEW

V5XP



1- Front headlight

2- Front turning light

3- Brake bar

4- Mirror set

5- Dashboard

6- Ignition

7- Saddle

8- Rear box

9- Front wheel

10- Windshield pocket

11- Protective pipe

12- Side stand

13- Pedal system

14- Main stand

15- Motor

16- Rear light and turning lights

2. GENERAL VIEW

V5X



1- Front headlight

2- Front turning light

3- Brake bar

4- Mirror set

5- Dashboard

6- Ignition

7- Saddle

8- Rear carrier

9- Front wheel

10- Windshield pocket

11- Side stand

12- Pedal system

13- Main stand

14- Motor

15- Rear light and turning lights

2. GENERAL VIEW

VSR



1- Basket

2- Front headlight

3- Brake bar

4- Phone holder

5- Dashboard

6- Ignition

7- Saddle

8- Rear carrier

9- Front wheel

10- Side stand

11- Main stand

12- Pedal system

13- Rear tire

14- Motor

15- Motor lock

16- Rear light

2. GENERAL VIEW

VSN - VSNL



1- Front headlight

2- Brake bar

3- Mirror set

4- Throttle

5- Dashboard

6- Ignition

7- Saddle

8- Rear carrier

9- Front wheel

10- Windshield pocket

11- Foldable pedal system

12- Side stand

13- Passenger pedal

14- Main stand

15- Motor

16- Rear light and turning lights

2. GENERAL VIEW

VS4



1- Front headlight

2- Brake bar

3- Mirror set

4- Throttle

5- Dashboard

6- Ignition

7- Saddle

8- Rear light

9- Turning lights

10- Front tire

11- Side stand

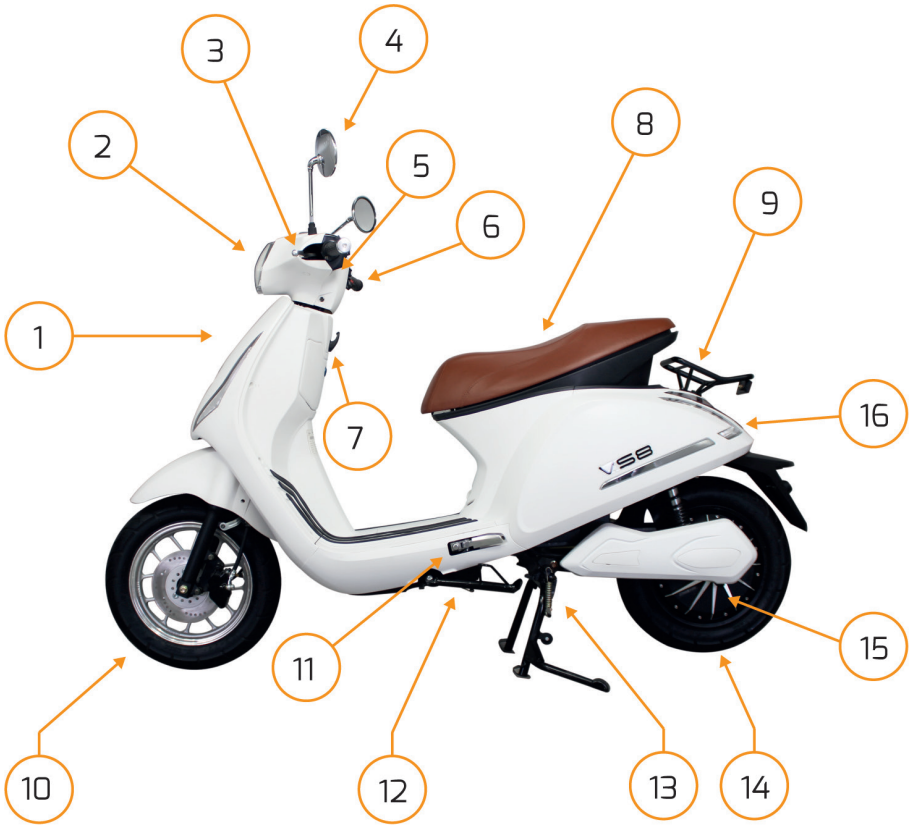
12- Main stand

13- Rear tire

14- Motor

2. GENERAL VIEW

VSB



- 1- Turning lights
- 2- Front headlight
- 3- Brake bar
- 4- Mirror set
- 5- Dashboard
- 6- Throttle
- 7- Ignition
- 8- Saddle

- 9- Rear carrier
- 10- Front tire
- 11- Passenger pedal
- 12- Side stand
- 13- Main stand
- 14- Rear tire
- 15- Motor
- 16- Rear light and turning lights

2. GENERAL VIEW

VT3



1- Front basket

2- Dashboard and headlamp panel

3- Throttle

4- Ignition

5- Saddle

6- Motor

7- Rear tire

8- Balance wheel

2. GENERAL VIEW

VM1A



1- joystick

2- Armrest

3- Carrying handle

4- Backrest adjustment clip

5- Food plate

6- Front wheel

7- Battery

8- Motor

9- Rear wheel

10- Balance wheel

2. GENERAL VIEW

VM4



1- Front headlight

2- Mirror set

3- Brake bar

4- Dashboard

5- Ignition

6- Seat

7- Rear light and turning lights

8- Turning lights

9- Front tire

10- Windshield pocket

11- Motor

12- Rear tire

13- Balance wheel

2. GENERAL VIEW

VM4+



1- Front headlight

2- Mirror set

3- Dashboard

4- Brake bar

5- Ignition

6- Front seat

7- Rear seat

8- Turning lights

9- Front tire

10- Windshield pocket

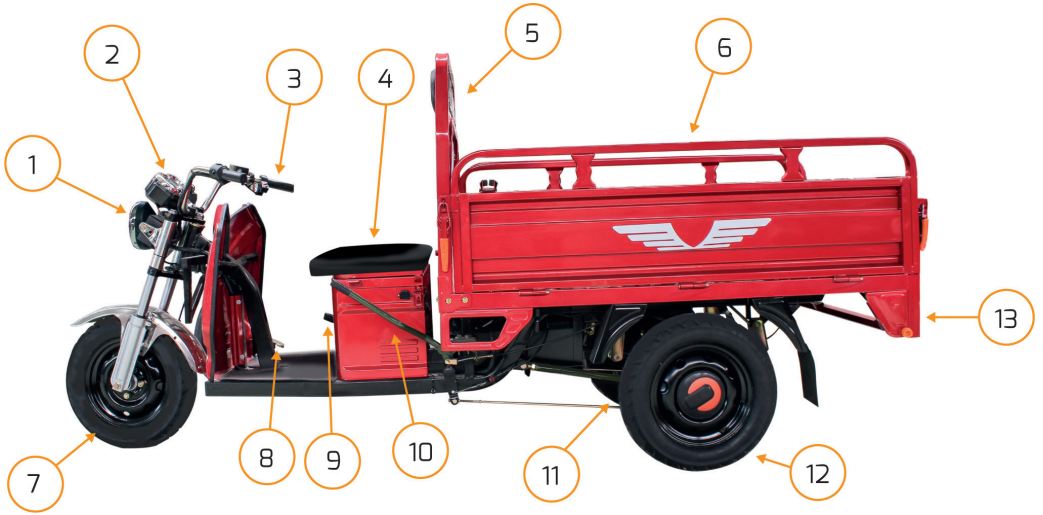
11- Motor

12- Rear tire

13- Rear light and turning lights

2. GENERAL VIEW

VTS



1- Front headlight

2- Dashboard

3- Throttle

4- Seat

5- Backrest

6- Carry box

7- Front tire

8- Foot brake

9- Hand brake

10- Gear handle

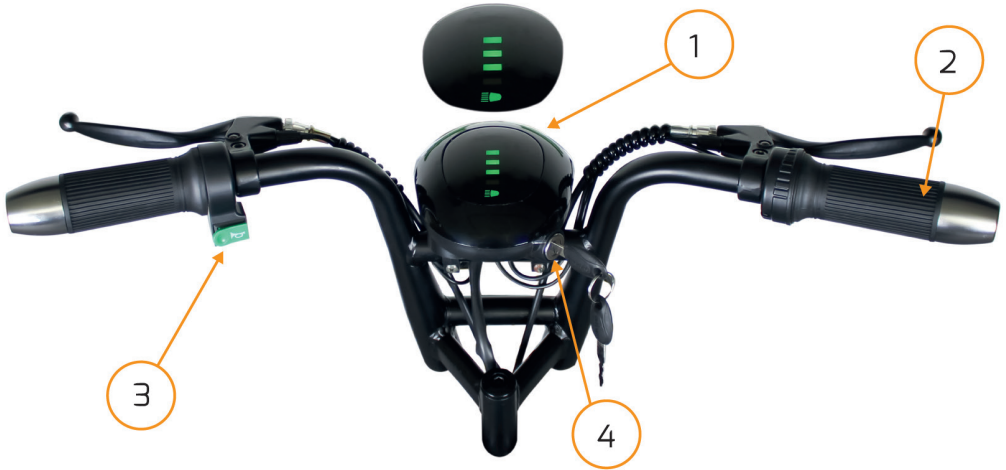
11- Motor

12 - Rear tire

13- Rear light and turning lights

2.1 DASHBOARD

VSM



1- Dashboard

2-If you turn the throttle lever counter clockwise with the ignition on, this accelerate the speed.Your speed is related to the angle of the throttle.

3-Horn

4- Ignition

a- Switch on ignition on first dial
b- Headlights Turns on in the second dial

DASHBOARD SIGNS



Headlight



Remaining Energy



WARNING

- All parts listed in this manual are given for reference. The manufacturer can make changes without notice



ATTENTIONS

- Do not use your horn in areas where honking are prohibited.

2.1 DASHBOARD

VSC



1- Front Headlight on / off button
2- Signal Button "◀" symbol shows left, "▶" symbol shows right turn
3- 10% 30% 50% 100% shows the battery charge level status.

4- If you turn the throttle lever counterclockwise with the ignition on, this accelerate the speed..Your speed is related to the angle of the throttle.

5- Horn
6- Battery indicator : "POWER" the power is on, "LIGHT" the lights are on "LOW" symbolizes drained battery.

WARNING

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ATTENTIONS

- Do not use your horn in areas where honking are prohibited.

2.1 DASHBOARD

V5X - V5XP



1- Long and short beam adjustment button

2- Mirror

3- Dashboard

4- If you turn the throttle lever counter clockwise with the ignition on, this accelerate the speed..Your speed is related to the angle of the throttle.

5- Horn Button

6- Signal button "◀" symbolise to turn left, "▶" symbolise to turn right

7- Horn

8- Headlight on / off button

DASHBOARD SIGNS



Motor Failure



Throttle Failure



Brake Failure



Driver Failure



Gear



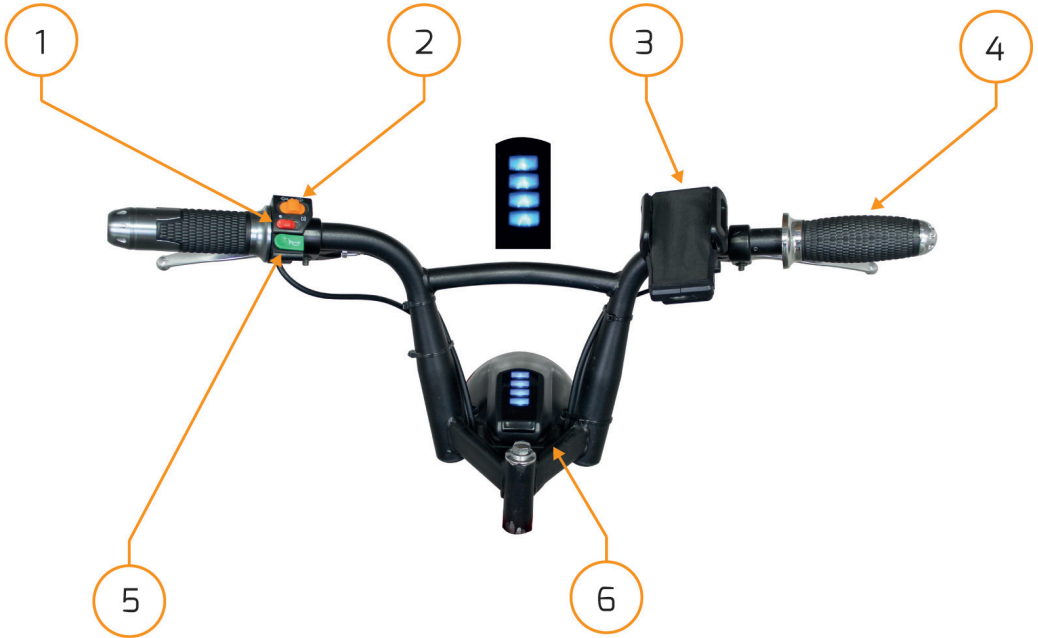
Headlight



Remaining Energy

2.1 DASHBOARD

VSR



- 1- Front Headlight on / off button
- 2- Signal Button “◀” symbol shows left, “▶” symbol shows right turn
- 3- USB mobile phone holder

4- If you turn the throttle lever counterclockwise with the ignition on, this accelerates the speed. Your speed is related to the angle of the throttle.

- 5- Horn
- 6- Battery Indicator

WARNING

- All parts listed in this manual are given for reference. The manufacturer can make changes without notice

ATTENTIONS

- Do not use your horn in areas where honking is prohibited.

2.1 DASHBOARD

VSN - VSNL



1- Mirror

2- LED speed and battery indicator

3- If you turn the throttle lever counterclockwise with the ignition on, this accelerates the speed. Your speed is related to the angle of the throttle.

4- Horn

5- Signal button "◀" symbolise to

turn left, "▶" symbolise to turn right

6- Long-Short beam headlight on / off button.

7- Headlight on button

DASHBOARD SIGNS



Remaining Energy



WARNING

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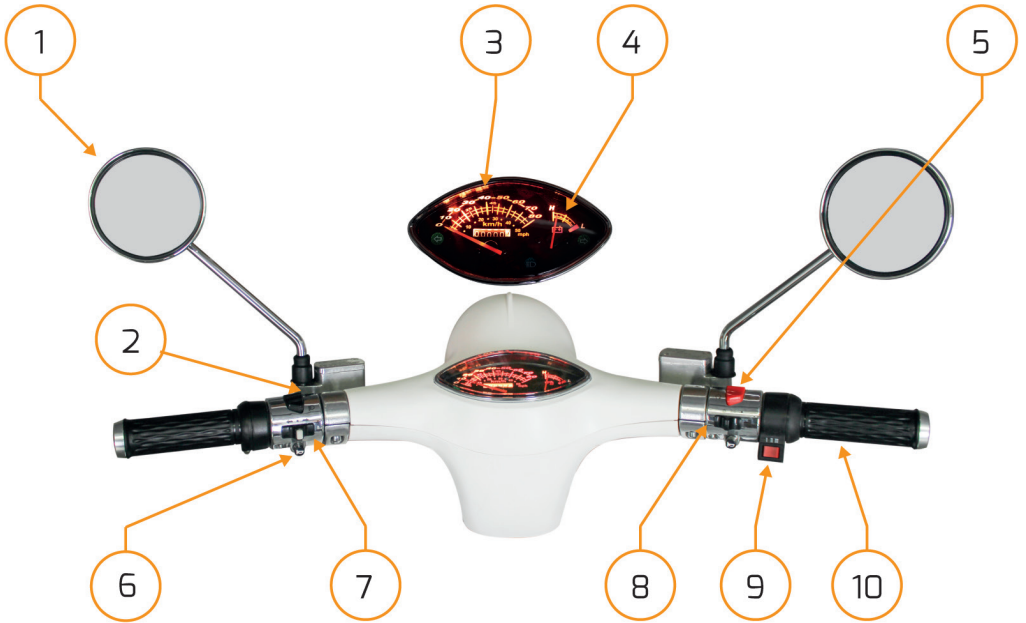


ATTENTIONS

- Do not use your horn in areas where honking are prohibited.

2.1 DASHBOARD

VS4



1- Mirror

2- Long-Short beam headlight on / off button.

3- Speed Indicator

4- Battery Indicator : Indicates battery charge status.

"H" means battery is full "L" means Battery is empty.

5- Engine stopping button

6- Horn

7- Signal button "◀" symbolise to

turn left, "▶" symbolise to turn right

8- Headlight On / Off

9- Electronic Gear

10- If you turn the throttle lever counterclockwise with the ignition on, this accelerate the speed. Your speed is related to the angle of the throttle.



WARNING

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ATTENTIONS

- Do not use your horn in areas where honking are prohibited.

2.1 DASHBOARD

VSE



1- Mirror

2- Long-Short beam headlight on /off button.

3- Speed Indicator

4- Battery Indicator : Indicates battery charge status.

"H" Means Battery is full "L" means Battery is empty.

5- Start - Stop button

6- Signal button "◀" symbolise to

turn left, "▶" symbolise to turn right

7- Horn

8- Horn

9- Electronic Gear

10 - If you turn the throttle lever counterclockwise with the ignition on, this accelerate the speed..Your speed is related to the angle of the throttle.

WARNING

- All parts listed in this manual are given for reference. The manufacturer can make changes without notice

ATTENTIONS

- Do not use your horn in areas where honring are prohibited.

2.1 DASHBOARD

VT3



1- Horn

2- Indicator and headlight panel

3- Ignition

a- Switch on ignition on first dial

b- Headlights Turns on in the second dial

4- Throttle

5 - Forward and reverse gear button.

WARNING

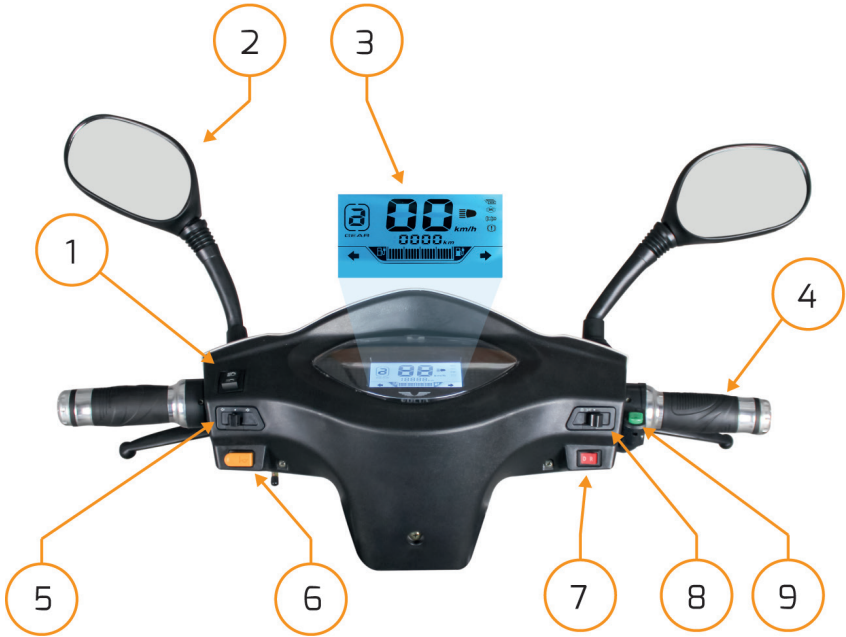
- All parts listed in this manual are given for reference. The manufacturer can make changes without notice

ATTENTIONS

- Do not use your horn in areas where honking are prohibited.

2.1 DASHBOARD

VM4 - VM4+



- 1- Long-Short beam headlight on /off button.
2- Mirror.
3- Indicator panel.
4- Throttle
5- Signal button “◀” symbolise to turn left, “▶” symbolise to turn right
6- Horn
7- Back and forth button
8- Headlight on / off button
9- Gear

DASHBOARD SIGNS



Motor Failure



Throttle Failure



Brake Failure



Driver Failure



Gear



Headlight



Remaining Energy

2.1 DASHBOARD

VTS



- 1- Front headlight ON/OFF button
- 2- Dashboard
- 3- Back / Forth button
- 4- Long-Short beam headlight on /off button.
- 5- Horn
- 6- Signal button "◀" symbolise to turn left, "▶" symbolise to turn right

- 7- Gear
- 8- If you turn the throttle lever counterclockwise with the ignition on, this accelerate the speed. Your speed is related to the angle of the throttle.

DASHBOARD SIGNS



Remaining Energy







Ambient Temperature

2.2 IGNITION SWITCH



"Different models are shown with different symbols."

2.2.1 Opening/closing : Place the switch and change its position from  to  position. Vehicle will start working. If you do the opposite, vehicle will close.

2.2.2 Locking the steering wheel: There is steering wheel locking feature to avoid for your vehicle to get stolen. If you move your steering wheel to the far left  and move to locking position , steering wheel of your vehicle will get locked. Similarly if you move it from locked position  to other symbol sign and if you slowly turn your steering wheel to the right, it will be opened.

2.2.3 Seat locking: When your seat is closed, place the key in the key slot next to your seat and turn it to the left and move your seat slowly upwards and your seat will be opened. If you close your open seat, it will be automatically locked.

2.2.4 Opening headlamp: This feature is only available in VT3 model. If you turn it again as the vehicle is working, headlamps will be on.



WARNING

- All parts listed in this manual are given for reference. The manufacturer can make changes without notice



ATTENTIONS

- Lock your steering wheel at your parking place and take the key from it. In this way your vehicle will be safe.

- Protect your vehicle from direct sunlight. In the vehicles being subject to direct sunlight, high level of heat and UV rays cause paint reaction with your ABS plastic part. Color of your vehicle would change. Protect your vehicle from direct sunlight. Do not allow it to be subject to sunlight when you don't use it.

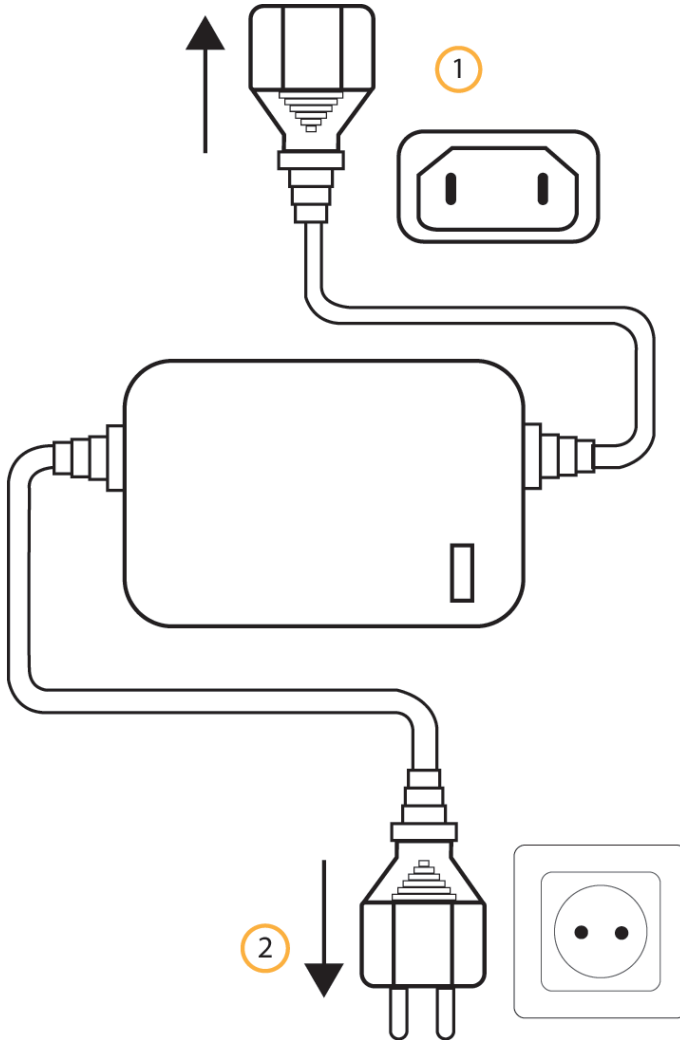
3. BATTERY CHARGING

Before first drive with your vehicle, by using the charge device given to you charge lead acid batteries for 6-8 hours and charge lithium ion batteries for 3-4 hours. Do not use lithium ion batteries that don't need maintenance in your vehicle. You should charge your batteries after each usage. If you have not used your vehicle for one month or more, you should charge your battery to maintain its performance. Charge period of batteries is 6 to 8 hours for lead acid batteries and 3 to 4 hours for lithium ion batteries. (These periods are for completely empty batteries. Fill your batteries as per the fullness level of your battery). Your electrical installation has been designed for 230 AC electrical current. Your charge device can be damaged due to higher or lower voltages and due to such damages your charge device may not stop charging after it gets full. Due to this reason your batteries can swell as a result of charging for a period exceeding maximum charging period. Please make a failure record for your charged devices that have charged for long periods. In winter months your battery capacity will be reduced even if partially. Try to keep it full as much as possible.

3.1 Battery filling on your device

Close your vehicle. Place part of your charge device with no 1 to your vehicle and part with no 2 to the socket. Place your charge device first in the socket and then to your vehicle. In this way any probable high/low voltages will not damage your vehicle but charge device. If the indicator light on your battery is green, it means all your battery is filled in. After your battery is full, if you remove it from charge device and place it again for 1-2 hours, you will achieve a very successful filling. When filling is completed, remove charge device. Besides at times you don't use your charge device, take it out from network socket. This would extend lifetime of your product.

3. BATTERY CHARGING



- ! ATTENTIONS**
- When your charge is full, first bring opening/closing button of your charge device to closed position and then remove it from your vehicle. (This is valid for some models.)
 - Your charge devices that can be defected due to voltage differences in electrical installation can damage your motorcycle. This type of failures are not within guarantee scope.
 - For this reason if your vehicle is not being charged, please remove your charge device from socket.

4. DRIVING INSTRUCTIONS

Connection and Assembly

Connection and assembly are only done at authorized services by competent service providers.

4.1 Before using, control below stated parts

4.1.1 Control that your tires are solid. **4.1.2** Control situation of your movement organs.

4.1.3 Control tire pressures.

4.1.4 Control horn and back view mirrors.

4.1.5 Make sure that all nuts and screws have been sufficiently tightened. Besides control that brake cable and other cables are not interrupted and that they operate properly.

4.1.6 Charge your battery when it is not being used. In periods of non-use, charge it at intervals of 30 days in summer months and intervals of 15 days in winter months.

4.1.7 Control all rotating parts and if their oils are insufficient, make additions.

4.1.8 Control all lighting systems.

4.2 Driving Instructions

4.2.1 Keep tightly with your two hands from handlebar, keep your full balance and bring it down from the middle foot section.

4.2.2 Place the switch in open status.

4.2.3 Place your right hand on the throttle lever. Turn it slowly to avoid sudden speeding up. As you turn the throttle lever, speed of your vehicle will accelerate. Remove your hand from gas to stop the vehicle and pull the brake lever slowly to yourself. If you pull brake lever, gas will be automatically stopped.

4.3 Standing positions

4.3.1 Middle foot section: It is used for parking for long periods.

4.3.2 Side foot section: It is used for parking for short periods.

4. DRIVING INSTRUCTIONS

4.4 Stand section

Do not place parts that are heavy and/or that have big volumes at stand section. This would cause imbalance in your vehicle and cause for dangers to arise.

4.5 Seat

4.5.1 Seat lock: There is a switch entrance at the left side of your vehicle under your seat. If you place the key in this section and turn it in clockwise direction your seat lock will be opened.

4.5.2 Slowly leave your seat and close it. It will be automatically locked.

4.6 Front and back brake Before left and right brake levers function, they proceed as empty for 10-20 mm. This distance is named as free distance. Free distances can be adjusted by tightening or loosening the nuts.



WARNING

- As system will cut the circuit when side stand of your vehicle is open, throttle lever will not function. To be able to proceed again, close side stand (It is valid for some models.)
- Tire pressures are very important both for total lifetime of your product and for correct functioning of system. Extremely low/high pressure can cause for your vehicle to get defected. Tire pressure which we recommend for your vehicles is 30 psi.



ATTENTIONS

- It can be adjusted as per brake sensitivity. For having a safer slow down front and back brakes should be used together.
- Do not use the brake for a long period. If you brake for long periods, brake systems will be heated and they would lose their good performances and this would increase brake distance.
- When you tighten brake levers, please leave gas lever as free.

5. TROUBLESHOOTING

PROBLEM	REASON	SOLUTION
Power light is on but your vehicle is still not moving.	1.Gas lever is not functioning. 2.Side stand is open.	1.Change gas lever. 2.Close side stand.
Although contact switch is open, your vehicle is still not operating.	1.Insurance or insurance socket has burned. 2.Battery connections are not correct.	1.Replace your insurance or insurance socket. 2.Bring battery connections to the place where they are supposed to be.
Distance has shortened.	1.There is less pressure on the tires. 2.Battery fullness is not complete. 3.Stopping and moving frequently, making overloading, climbing hills, being subject to wind.	1.Inflate the tires. 2. Refill them and replace the batteries. 3.Use as per specified road conditions .
Vehicle is not getting charged.	1.Main fuse box is closed. 2.Charge device is defected.	1.Open fuse box 2.Consult the service
Your electrical vehicle is losing speed.	1.Battery is low 2.Battery has failure.	1.Fill the battery completely 2.Replace your batteries.

NOTE

If any other failure is occurring please do not repair your vehicle on your own. Please call the authorized service closest to you.

6. MAINTENANCE & SETTINGS

6.1 Battery

Keep your vehicle away from cold and if possible in your garrage. In this way your battery lifetime will be extended.

6.1.1 Do not disassemble the batteries.

6.1.2 Keep batteries away from children.

6.1.3 Do not connect anode and cathode of your charge device while charging or emptying. Do not use insulators between anode and cathode. This would cause for short circuit to occur.

6.1.4 Do not leave batteries inside water.

6.1.5 Protect batteries from temperatures of 60 degrees or above.

6.1.6 Do not allow it to be subject to physical dashes such as hitting, throwing or falling down.

6.1.7 Do not use cutting or piercing tools on batteries.If there is any problem and it is contacted with your skin or your eyes,

6.1.8 wash them with plenty of water.

6.1.9 If any physical changes such as smelling, heating, burning or color changes in relation to your battery, remove it from your vehicle promptly and keep away.

6.2 Charger

6.2.1 Only use the original charge device that is specially designed for your product. It operates at 220V. Absolutely do not lower it to 110V.

6.2.2 Your device should be closed when it is being charged.

6.2.3 Do not move your vehicle when it is charging.

6.3 Cleaning

6.3.1 When you are washing your vehicle, absolutely do not use water with very high pressure. Water with high pressure can cause for some parts to get watery. Parts taking water in would lose their performance and they would become defective. It is recommended for you to clean your vehicle with wet cloth.

6.3.2 Absolutely do not lubricate brake system and tires.

6.3.3 Use oil to clean metal parts of your vehicle.

6.3.4 While cleaning painted plastic parts, always use standard cleaning materials. Wipe it with cloths following cleaning.

6. MAINTENANCE & SETTINGS

6.4 Examination of brake

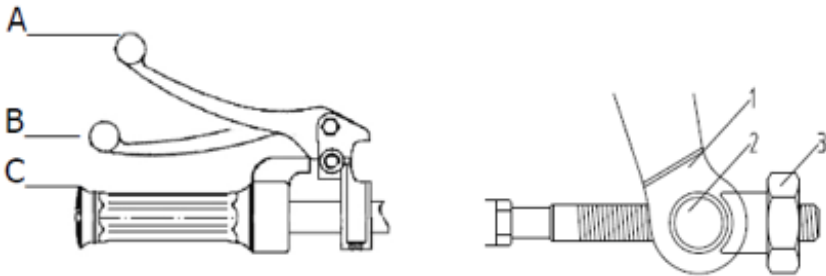
6.4.1 Brake Drum:

6.4.1.1 Press the connection area (1), Tighten adjustable nut (3), Hold brake lever at the same time (2), and press the brake at your desired level at a distance of $\frac{1}{3}$ rd- $\frac{1}{2}$ th of A-C distance (B-C).

6.4.1.2 Place the brake drum and tighten the nut to obtain best efficiency, tightness and performance.

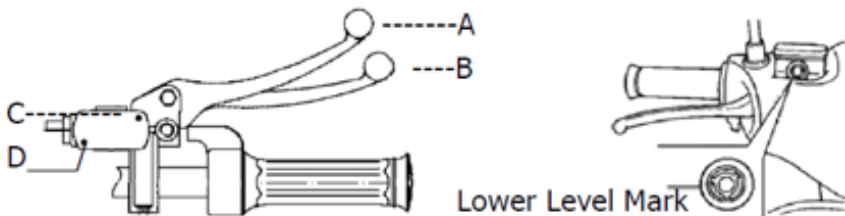
6.4.1.3 Optimum braking is provided when distance between brake disc and drum is 1.5 mm.

6.4.1.4 When brake lining is reduced to half of its status replace it .



6.4.2 Disc Brake:

6.4.2.1 Brake lever that is at the right side of handlebar belongs to disc brake. Empty distance of 10-20 mm is left between A and B positions.



6.4.2.2 If empty distance is not 10-20 mm, brake hydraulics has reduced. Private brake hydraulics should be added to the space opened by dismounting C and D nuts.

6. MAINTENANCE & SETTINGS


6.5 Vehicle and Driver Brain Maintenance

6.5.1 In rainy season do not allow water level to come to the middle section of motor. This action will protect motor from burning and damaging.

6.5.2 In order to avoid damaging of other parts, do not press gas and brake at the same time while operating.

6.5.3 Slow down when road ground is in poor condition. Extreme vibration would cause for cables inside the motor and computer drive to get broken.

6.6 Regular Maintenance

-  **ATTENTIONS** - Period maintenance of 180 days should only be done by authorized services.
- Daily and 60 days maintenance can be done by consumer.

● Control ◆ Adjust ▲ Change ■ Lubricate

	Daily	60 Days	180 Days
Tire pressure	●		
Horn	●		
Bulbs	●		
Charge device and batteries	●		
Brake	●	● ◆	● ◆
Rim		●	●
Front fork		●	●
Gas lever and rotating parts		● ■	● ■
Brake system			◆

6. MAINTENANCE & SETTINGS

First maintenance of your vehicle should be done at 500 km or in the 1th month. First maintenance is done for controlling purpose. Your first maintenance following this one should be done when your vehicle reaches to 2000 km. Your each maintenance following this maintenance will be done at 2000 km and its folds.

Maintenance intervals for first 20000 km are as follows.

- 500 kilometer maintenance
- 2000 kilometer maintenance
- 4000 kilometer maintenance
- 6000 kilometer maintenance
- 8000 kilometer maintenance
- 10000 kilometer maintenance
- 12000 kilometer maintenance
- 14000 kilometer maintenance
- 16000 kilometer maintenance
- 18000 kilometer maintenance
- 20000 kilometer maintenance

Period passing between any two maintenance should not exceed 4 months
Consumer whose maintenance intervals do not exceed 4 months should bring his vehicle to authorized service for maintenance. Vehicles, maintenance intervals and kilometers of which are not complied with, shall be outside scope of guarantee.

6. MAINTENANCE & SETTINGS

6.7 Maintenance Records

DATE	PROBLEM AND SOLUTION	RESPONSIBLE OFFICIAL	NOTES

6.8 Carriage

Make sure that the contact switch and fuse box are closed when you carry your vehicle. Besides disassembly one of the battery connections. Tighten front and gear brakes. In order to avoid your vehicle from being damaged from an outside source, you can safely carry it in a metal cage covered with cardboard.

7. AUTHORIZED SERVICES

You can learn our current authorized services from our web address of www.volta.com.tr and you can obtain relevant contact details.



PRODUCER COMPANY

Volta Motor Sanayi A.Ş.

Yıldıztepe Cad. Volta Motor Fabrikası Organize Sanayi

Bölgesi Gümüşova/DÜZCE

Phone : 0850 222 28 65 - 0380 731 25 25



MANUFACTURING COMPANY

Title	Volta Motor Sanayi ve Tic. A.Ş.	
Address	Merkez Mh. Yıldıztepe Cad. No:10 Gümüşova OSB Gümüşova/DÜZCE	Tübitak MAM Teknoloji Serbest Bölgesi Barış SB. Mh. 5001 Sk. Temsal Binası Apt. No:3 A/B GEBZE/KOCAELİ
Phone	+90 380 731 25 25	+90 850 222 28 65
Fax	+90 380 731 25 35	+90 380 731 25 35

OF THE PRODUCT

TYPE	
BRAND	
MODEL	
CHASIS NUMBER	
DELIVERY DATE and PLACE	
MAXIMUM REPAIR DURATION	
WARRANTY PERIOD	2 YEARS

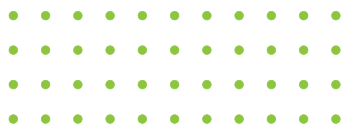
SELLING COMPANY

TITLE		
ADRESS		
PHONE		
FAX		
INVOICE DATE AND NUMBER		
DATE OF SALE		

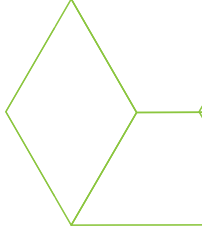
This part has to be completely filled by the seller. (STAMP-SIGNATURE)

ACCEPTANCE CONDITIONS OF THE WARRANTY AND ITS DURATION

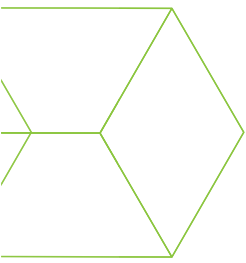
1. Warranty duration is two year and since the submission of the Warranty Document is absolutely necessary when conducting processes under the scope of the warranty, this Warranty Certificate must be kept safe during the duration of the warranty.
2. The product, including all of its parts, is under the scope of the warranty.
3. In case it is understood that the product is lots, the person can use his rights stated in the Article 11 of the Legislation Concerning Protection of Rights of Consumers numbered 6502 which as follows:
 - a) Terminating the contract by stating the readiness of returning the product,
 - b) Keeping the product and demanding discount depending on the rate of the fault,
 - c) When there are no extra costs, demanding the complete repair of the product free of charge, all costs belonging to the seller,
 - ç) If applicable, requesting that the product should be changed with an equal which has no fault
4. Since the invoice will be considered as basis for a conflict, the invoice must be submitted together with the Warranty Certificate.
5. The warranty shall be considered invalid when it is understood that there are damages on the invoice and warranty certificate, original serial number placed on the vehicle being removed or damaged.
6. The warranty shall be considered invalid when it is understood that the device has been assembled, maintained or repaired by an entity other than the authorised services of our company.
7. The maintenance of the vehicles shall be conducted by the authorised services during the periods stated in the user manual. Vehicles not maintained properly shall be considered out of the scope of the warranty.
8. Warranty offered by our company, does not include the failures resulting from the vehicle being used for its stated purposes or abnormal conditions and the failures stated below are also out of the scope of the warranty:
 - Failures resulting from the installing the components which have not been produced or sold by Volta Motor,
 - The vehicle having been inside a water pool deeper than the level of the rear wheel of the vehicle or components of the vehicle having been in contact with water as a result of the high-pressure water washing of the vehicle,
 - Parts such as shaft, differentials, gear box, motor, rims being broken, eroded or destroyed as a result of the vehicle being used with weights above its load limits,
 - Failures resulting from modifications made without written consent of Volta Motor,
 - Parts such as battery, balata, tyres, belts being old, eroded, losing performance as a result of usage,
 - Vehicle being charged with a charging device other than its original device or charging device being broken because of electrical lines, voltage changes and thus damaging the battery,
 - Batteries being swollen(expanding) or broken as a result of the vehicle being charged more than the duration designated by the company,
 - Charging device or other electronical components getting in contact with water,
 - Shock absorbers or chassis connection components being broken, bent as a result of them being loaded more than their carrying capacities stated in the user manual or receiving hard blows,
 - Damages and faults resulting from natural disasters such as fire, flooding, lightning,
 - Battery are products which have lifespans. Batteries being kept and not being used for more than 90 days (by a branch or last consumer),
 - Upon the delivery made to the customer, damages resulting from loading, unloading and transportation of the vehicle.
9. No other than the customer whose identity stated on the Invoice and Warranty Certificate of the vehicle can demand rights or compensations.
10. The consumer, for the disagreements resulting from the usage of his rights of warranty, can apply to the Consumer Arbitration Board of his residence area or of the area where the consumer processes have been conducted or to the Consumer Courts,



250+
SERVICE POINT



3000+
SPARE PARTS





www.volta.com.tr

DÜZCE

Merkez Mh. Yıldıztepe Cad. No: 10
Gümüşova OSB Gümüşova / DÜZCE

☎ 0380 731 25 25

✉ info@volta.com.tr

GEBZE

Tübitak MAM Teknoloji Serbest Bölgesi
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